



1. Immediate access to permanent housing with no housing readiness requirements.



PEOPLE HAVE A RIGHT TO A HOME



FLEXIBLE SUPPORT FOR AS LONG AS IT IS NEEDED



ACTIVE ENGAGEMENT WITHOUT COERCION



RECOVERY ORIENTATED



2. Consumer choice and self-determination

Participants are able to have some choice in the type of



HOUSING AND SUPPORT ARE SEPARATED



CHOICE AND SELF-DETERMINATION



SOCIAL AND COMMUNITY INCLUSION



HARM REDUCTION

HOUSING FIRST PRINCIPLES

Eight core principles:



Housing is a human right



Choice and control for service users



Separation of housing and treatment



Recovery orientation



Harm reduction



Active engagement without coercion



Person-centred planning



Flexible Support for as Long as is Required



Immediate access to permanent housing. If, due to housing stock, the initial housing placement is short-term, the program commits to housing the person in long-term housing as fast as possible.



A harm minimisation approach that supports people to reduce the risks and harmful effects associated with substance use and addictive behaviours but does not require abstinence to access or keep housing.



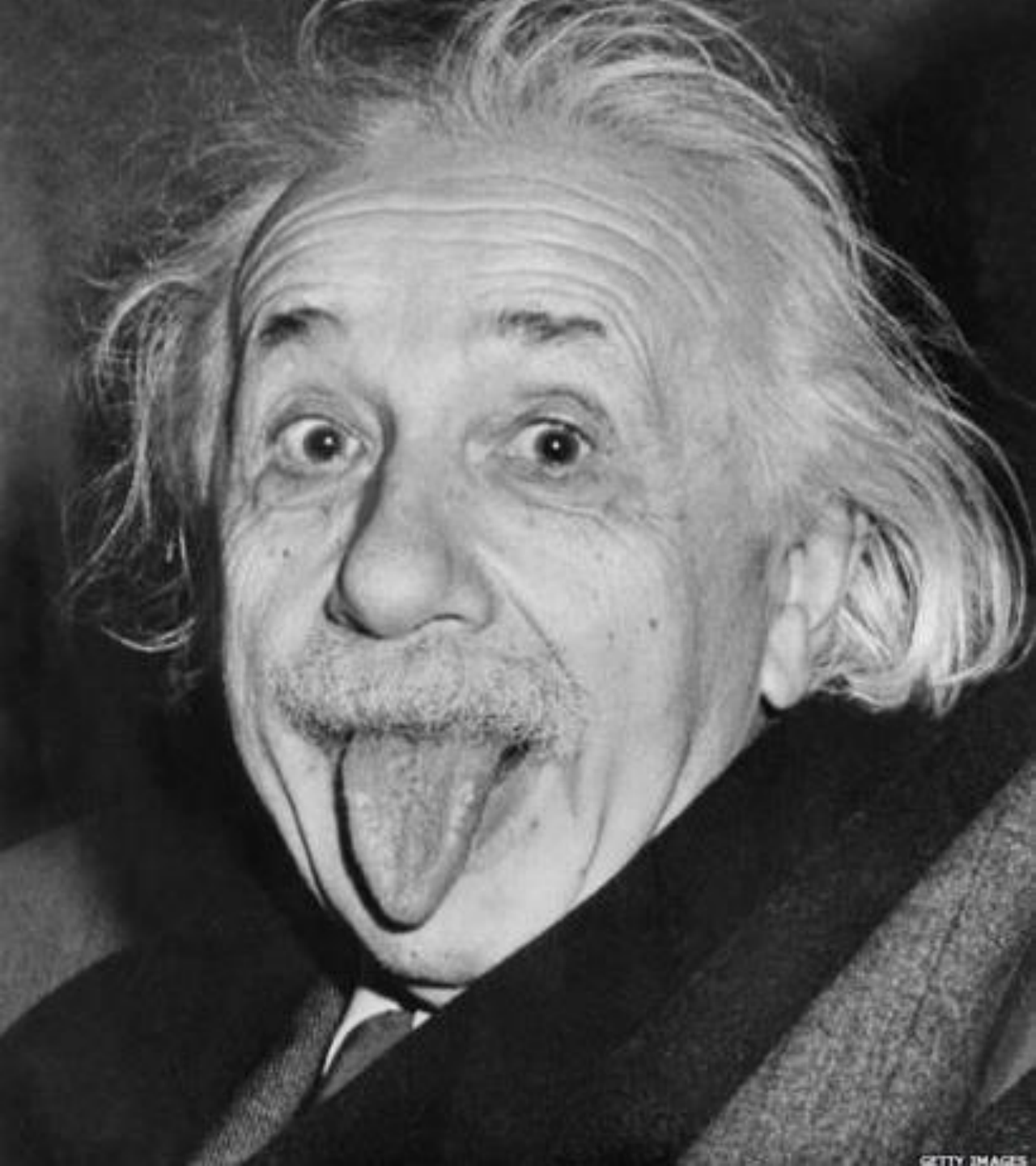
Individualised, recovery-oriented supports. Supports are readily available, however Housing First programs do not require participation to remain in housing. Support services are



Social and community inclusion is an intentional part of Housing First program design. Housing is non-stigmatising, and support services provide opportunities for engagement in



Breaking the cycle of homelessness. As well as focusing on tenancy sustainment, Housing First programs also ensure there is no exit to homelessness and that people



MEET ALBERT

HOUSING FIRST IN PRACTICE

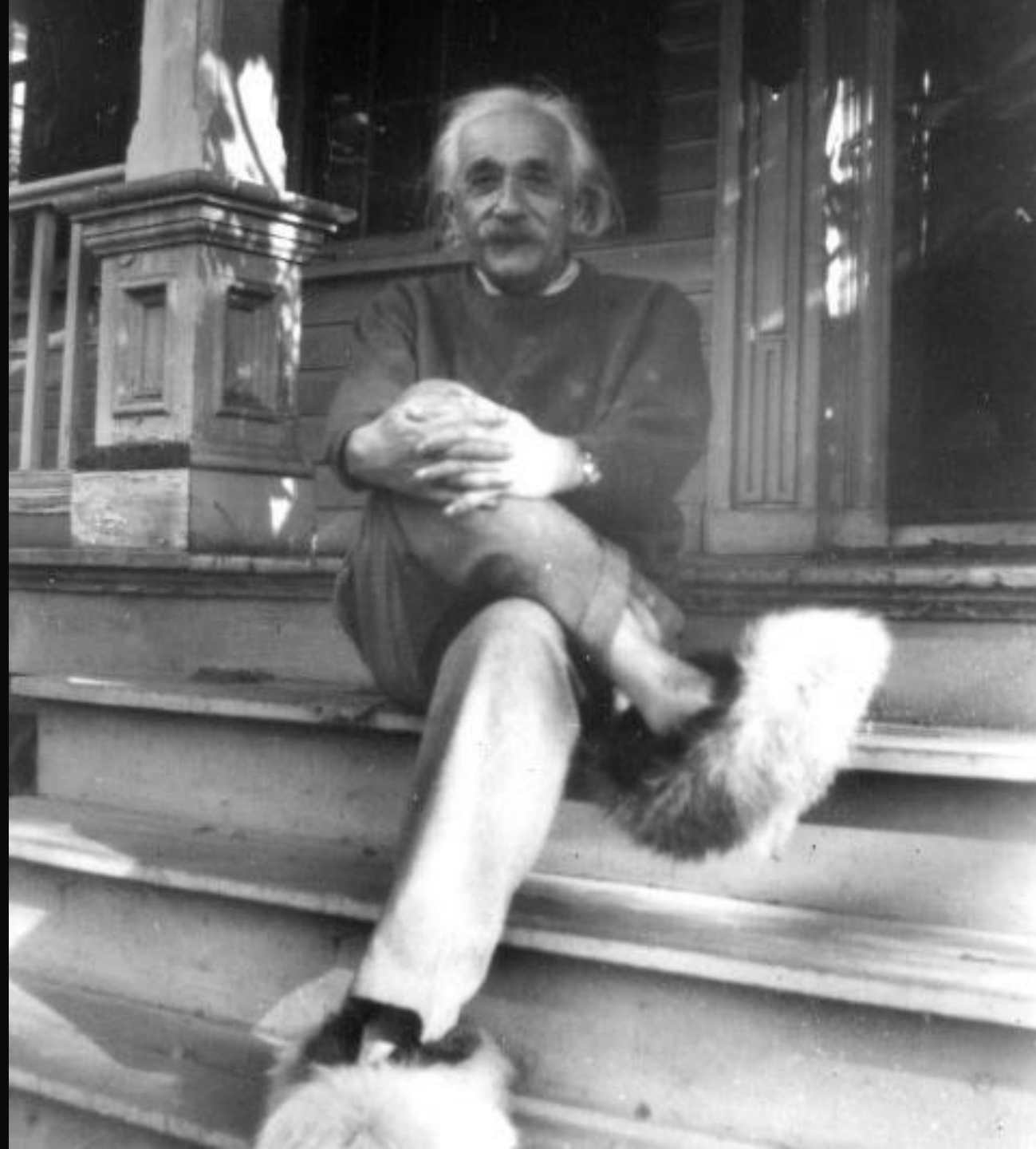
1. EVERYONE HAS A RIGHT TO A HOME

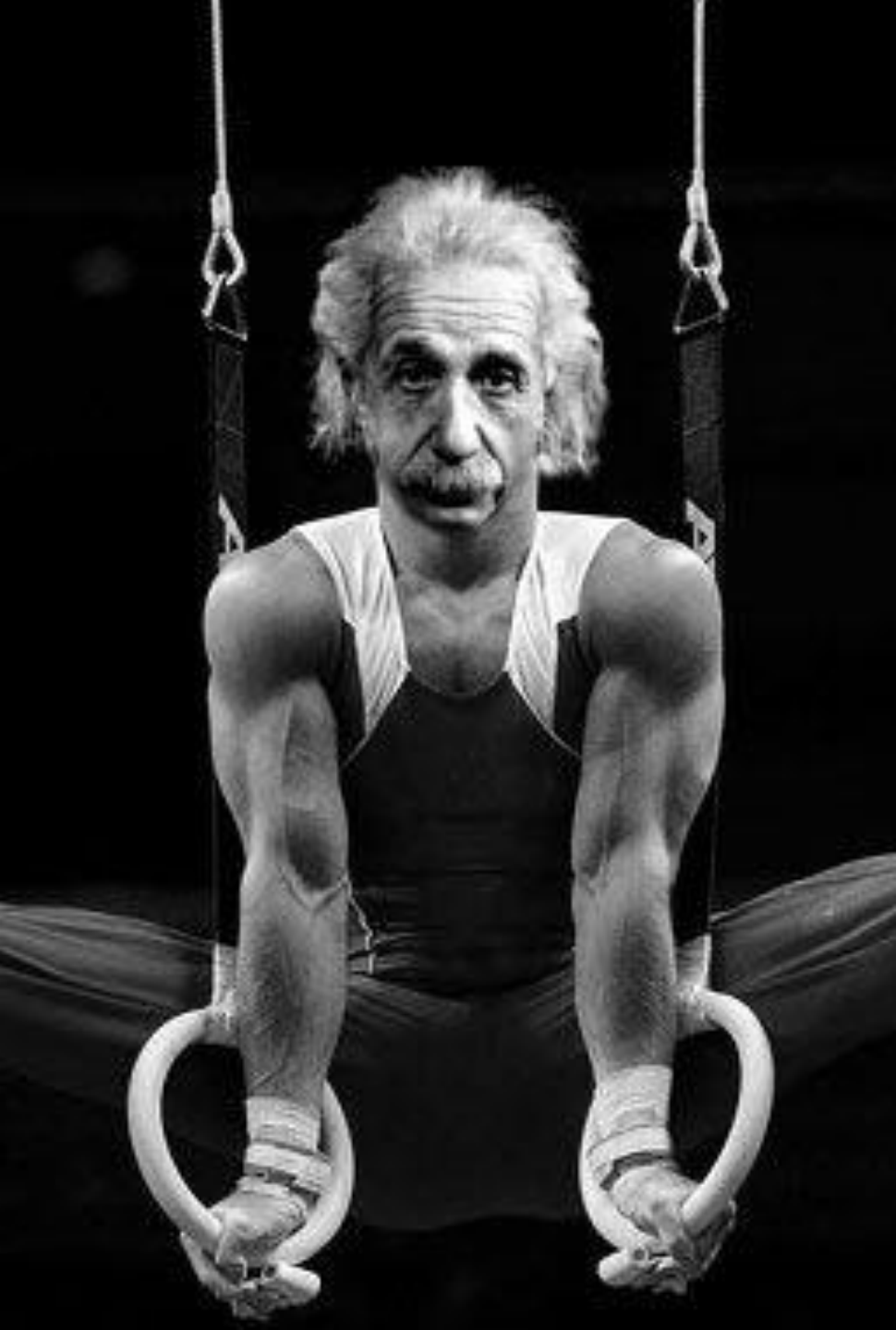
- Immediate access to a permanent home with no treatment or behavioural eligibility criteria
- Full tenancy rights and standard rental conditions with security of tenure
- Keep your homes if absent and assisted to quickly find new home if tenancy fails



2. HOUSING AND SUPPORT ARE SEPARATED

- While they work closely together, provision of housing and support is functionally separate.
- No additional requirements to participate in support or treatment as part of the tenancy
- Support stays with the person if they choose to move home or if a tenancy fails





3. FLEXIBLE SUPPORT AS LONG AS NEEDED

- Support has no fixed end date and intensity of support can rise and fall to match need
- Support is built on an authentic relationship

4. ACTIVE ENGAGEMENT WITHOUT COERCION

Onus is on workers to
maintain the relationship
rather than blaming people
for “disengaging”



5. CHOICE AND SELF DETERMINATION

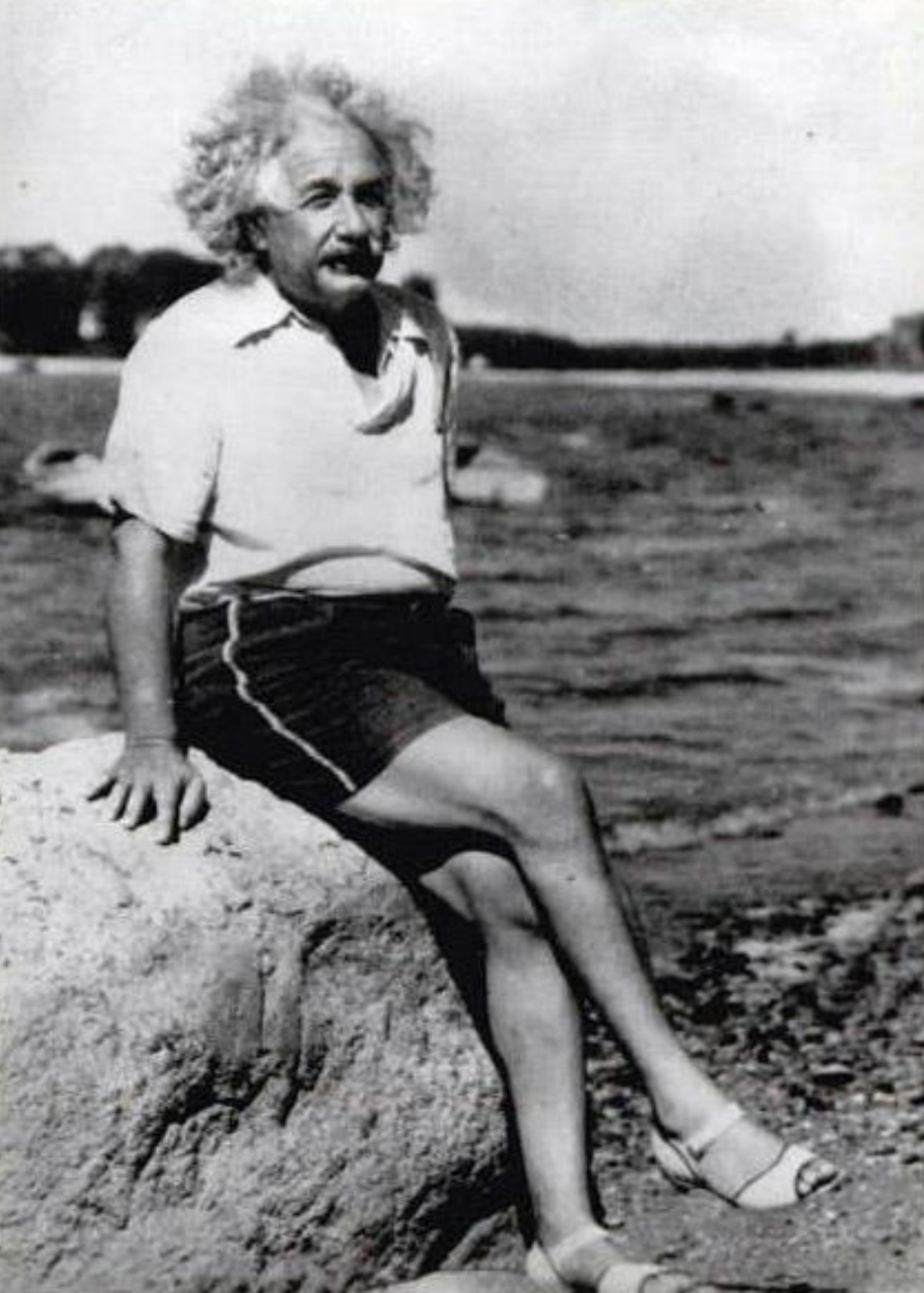


- People make real choices about where they live, who they live with and the land they live on
- Support is driven by what is important to the person

6. SOCIAL AND COMMUNITY INCLUSION

Relationships, participation
and belonging are integral to
support

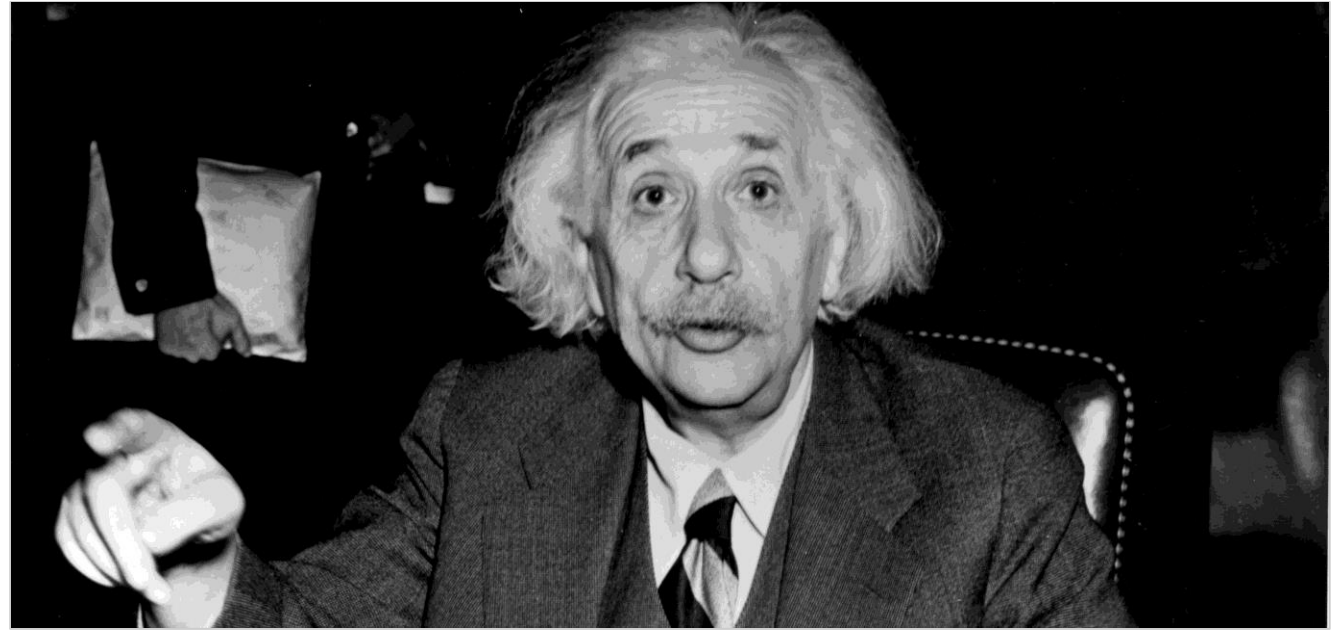




7. RECOVERY ORIENTATED PRACTICE

- People are more than their diagnosis and can build a “good life”
- Dignity of risk rather vs duty of care

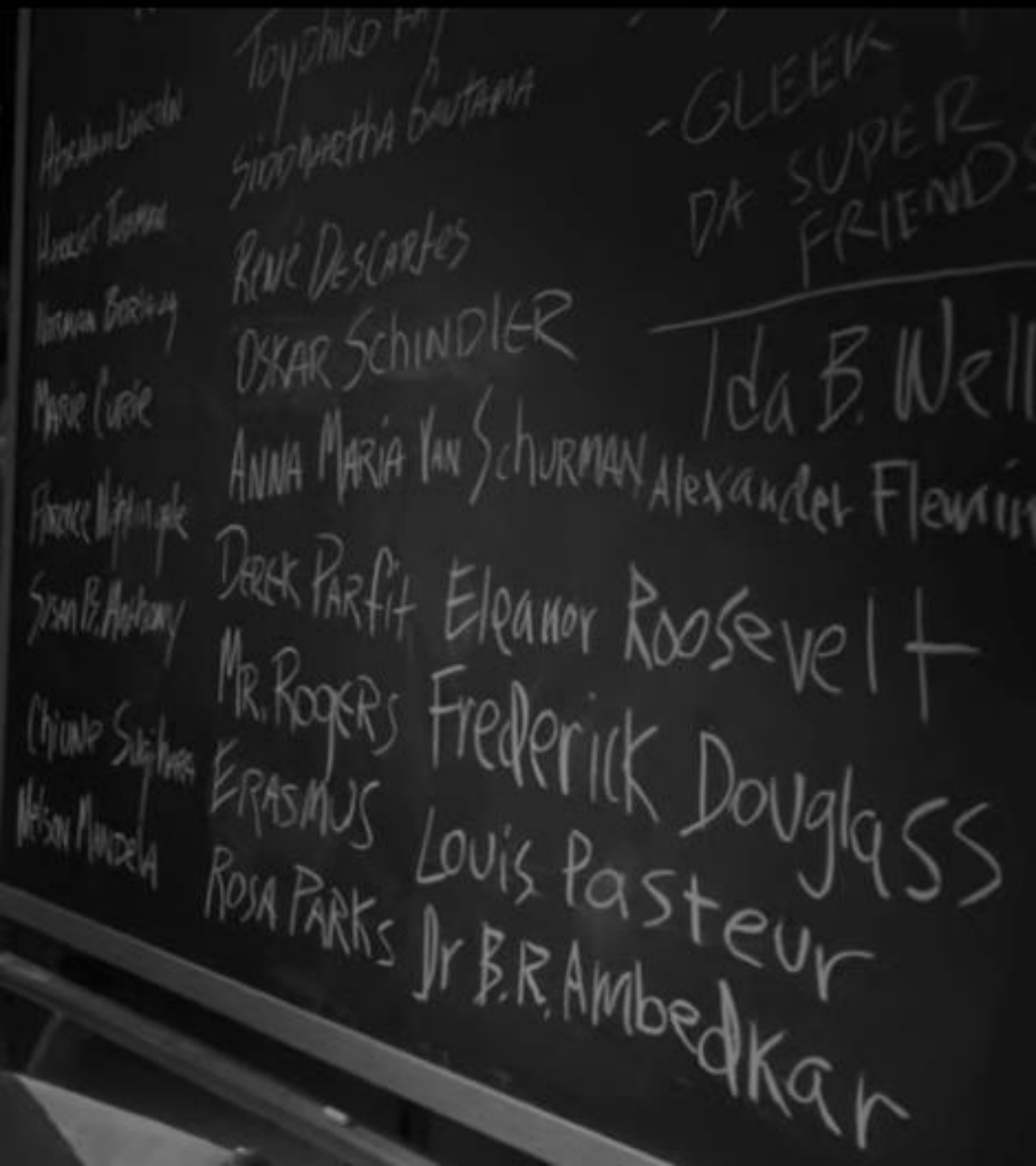
8. HARM REDUCTION APPROACH



- Use a range of strategies to reduce harm, not just abstinence
- Housing and support not withdrawn from those who continue to drink, use or participate in high risk activities

BREAK





BY NAME LIST

WHAT WE HAVE LEARNT SO FAR

MEET THE TEAM

- Amanda Stafford – RPH
- Esben Kaas-Sorensen – AnglicareWA
- Chrissie Smith – St Vinnies
- Danielle Rossetti – City of Perth
- Dylan Dumbleton – Salvos
- Gayle Mitchell – Uniting WA
- John Berger – WAAEH
- Leah Watkins – 50 Lives 50 Homes
- Nat Drevet – Centrecare
- Nghia Loung – Ruah (for now)
- Sara Zanella – St Barts
- Shannen Vallesi – UWA
- Sharon Gough – Indigo Junction
- Traci Cascioli – St Pats



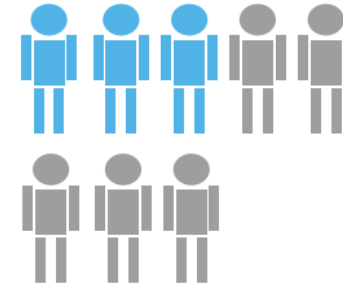
INFLOW



ACTIVELY HOMELESS



OUTFLOW



INFLOW:
NEWLY
IDENTIFIED



INFLOW:
RETURNED
FROM HOUSING



INFLOW:
RETURNED
FROM INACTIVE



OUTFLOW:
HOUSING
PLACEMENTS



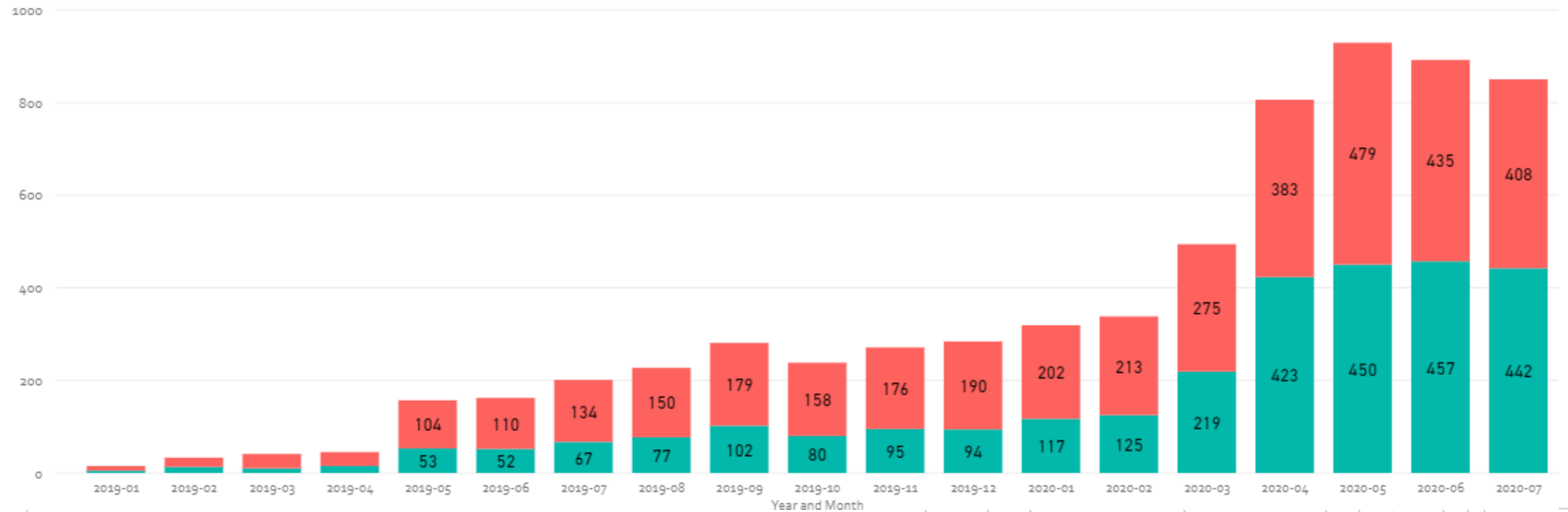
OUTFLOW:
MOVED TO
INACTIVE

WHAT IS ON A BY NAME LIST?

Number of Homeless Persons

Persons, identified as homeless on or after 1/1/2019

Persons ● Sleeping Rough ● Other Homeless



WHAT DOES OUR BY NAME LIST CURRENTLY SHOW?

Number of Homeless Persons

Persons, identified as homeless on or after 1/1/2019

Persons ● Sleeping Rough ● Other Homeless



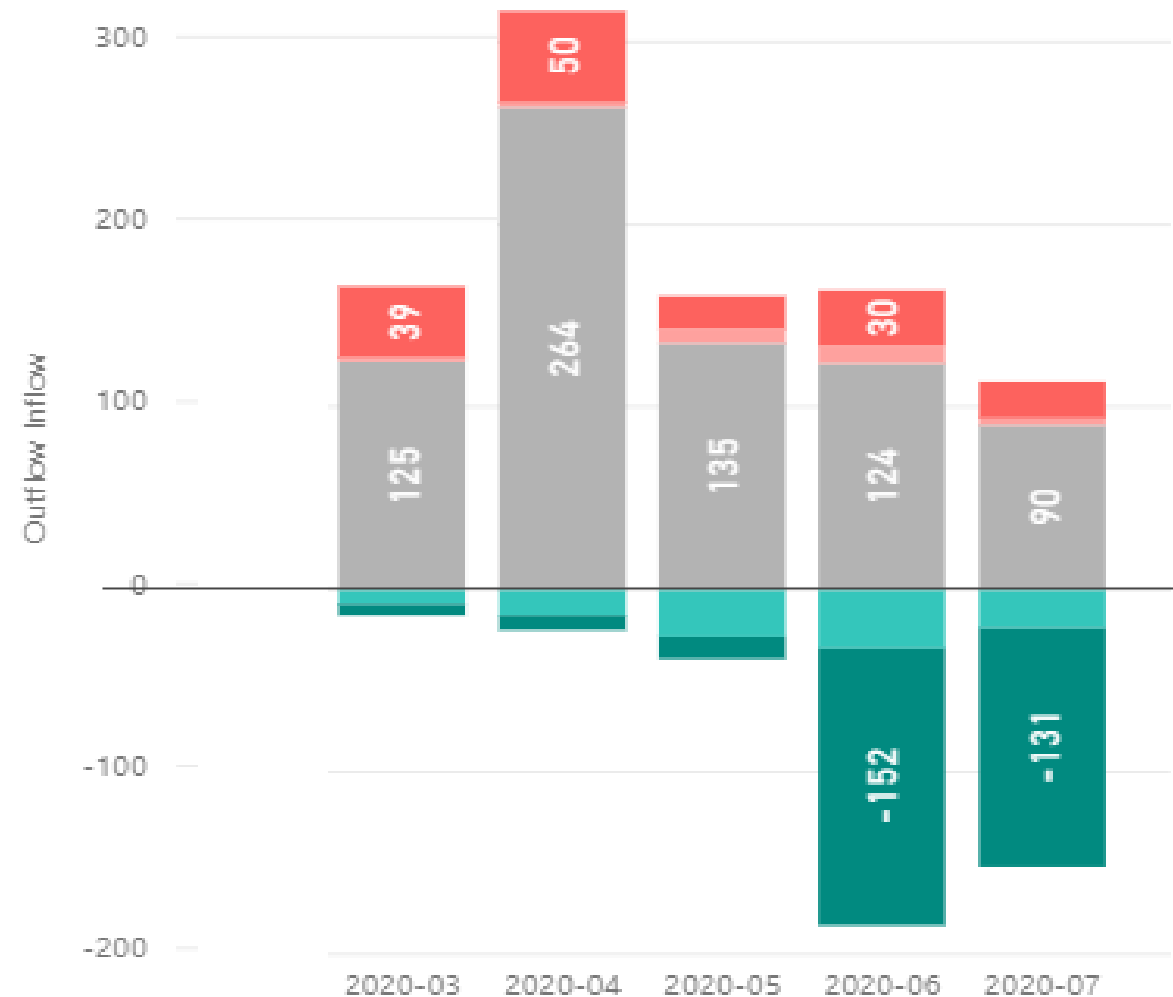
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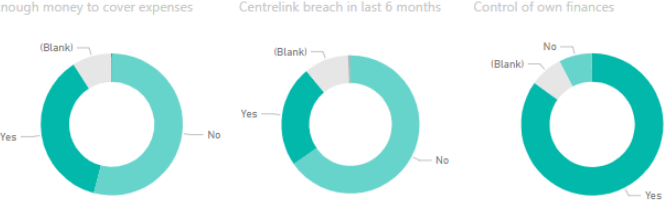
SYSTEM FLOW

Inflow Outflow Summary

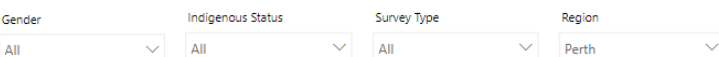
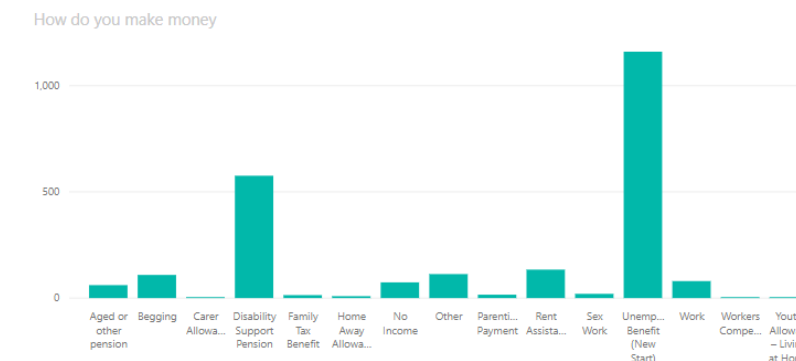
Grouping

- Housing Placement
- Inactive
- Newly Identified
- Returned from Housing
- Returned from Inactive

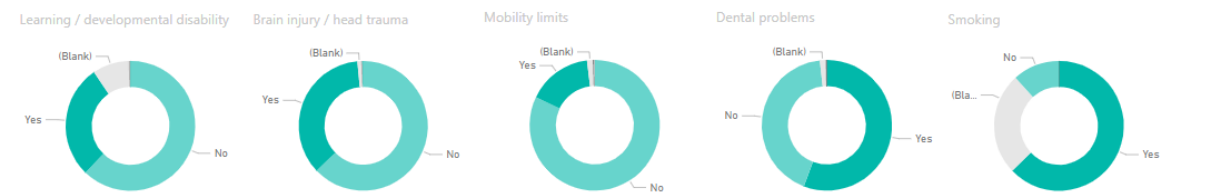
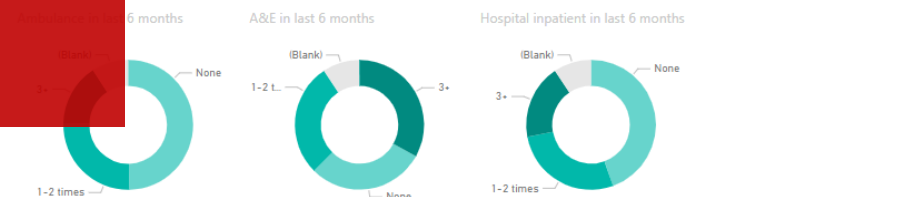
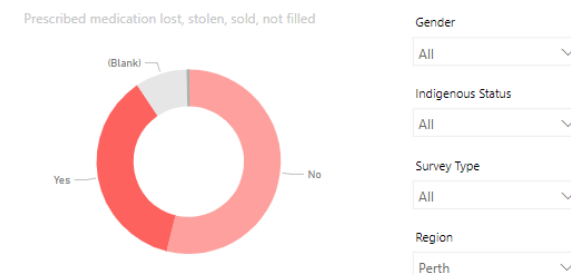
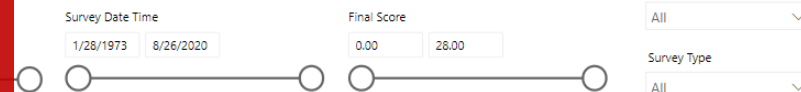
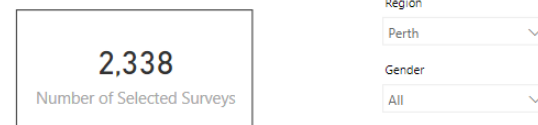
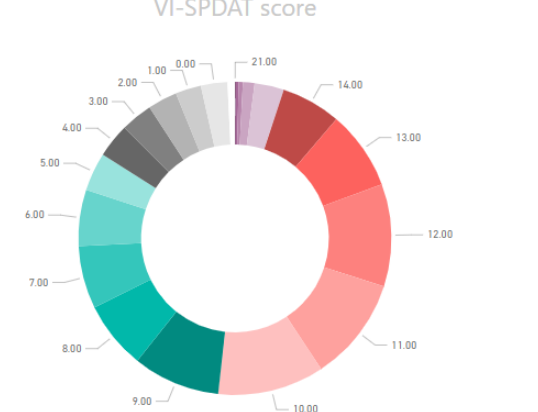
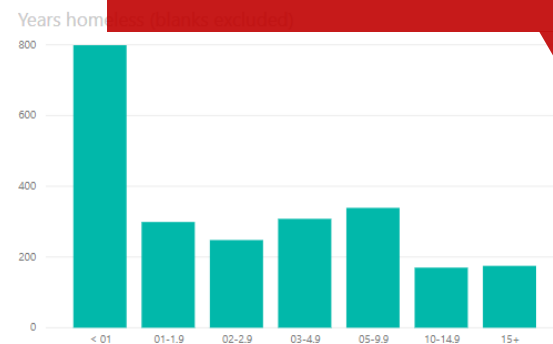
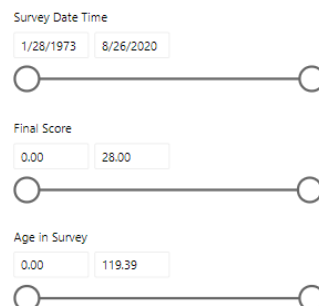
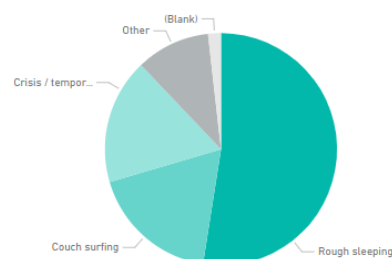
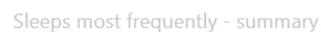




Who administers finances	
Carer	3
Relative	11
N/A	19
Other	30
Public Trustee	102
Total	234



Sleep Most Frequently	Count of Survey Identifier
Streets	721
With friends/family temporarily	420
Emergency/crisis accommodation	214
Park	163
Temporary accommodation	126
Other (specify)	120
Car	119
Squat / Cave	103
Tent	45
Bushland	43
Hospital	43
	42
Boarding Houses	38
Jail/juvenile detention	21
Hostels/Shelters	20
TV refuge	17
Beach/riverbed	15
Hotel/motel	14
Caravan park (specify)	13
Drug/alcohol treatment centre	11
Train/bus station	8
Other hostel / boarding houses	7
Toilets	5
Car/Van/RV	4
Indigenous Hostel	3
Foster Home	1
Train/Bus	1
Watch house	1
Total	2338

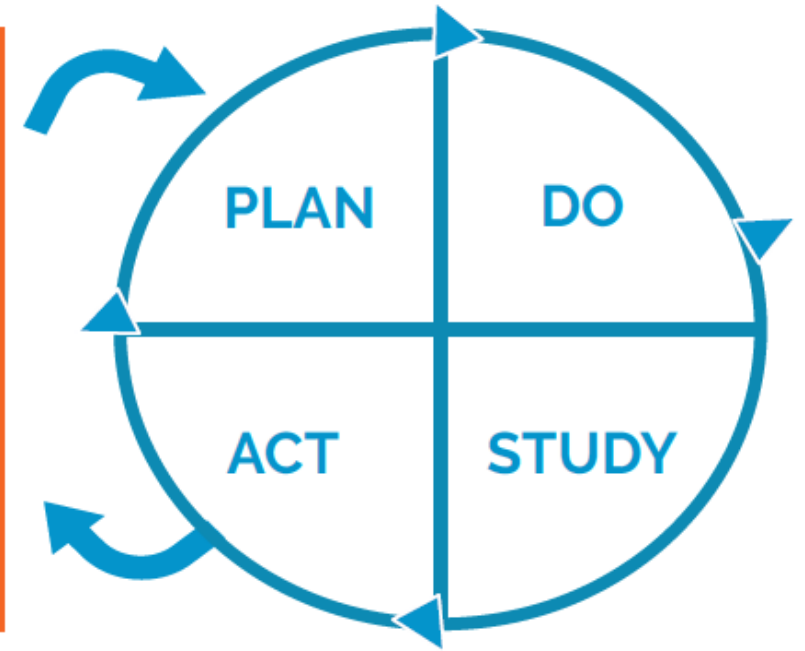


DIGGING DEEPER

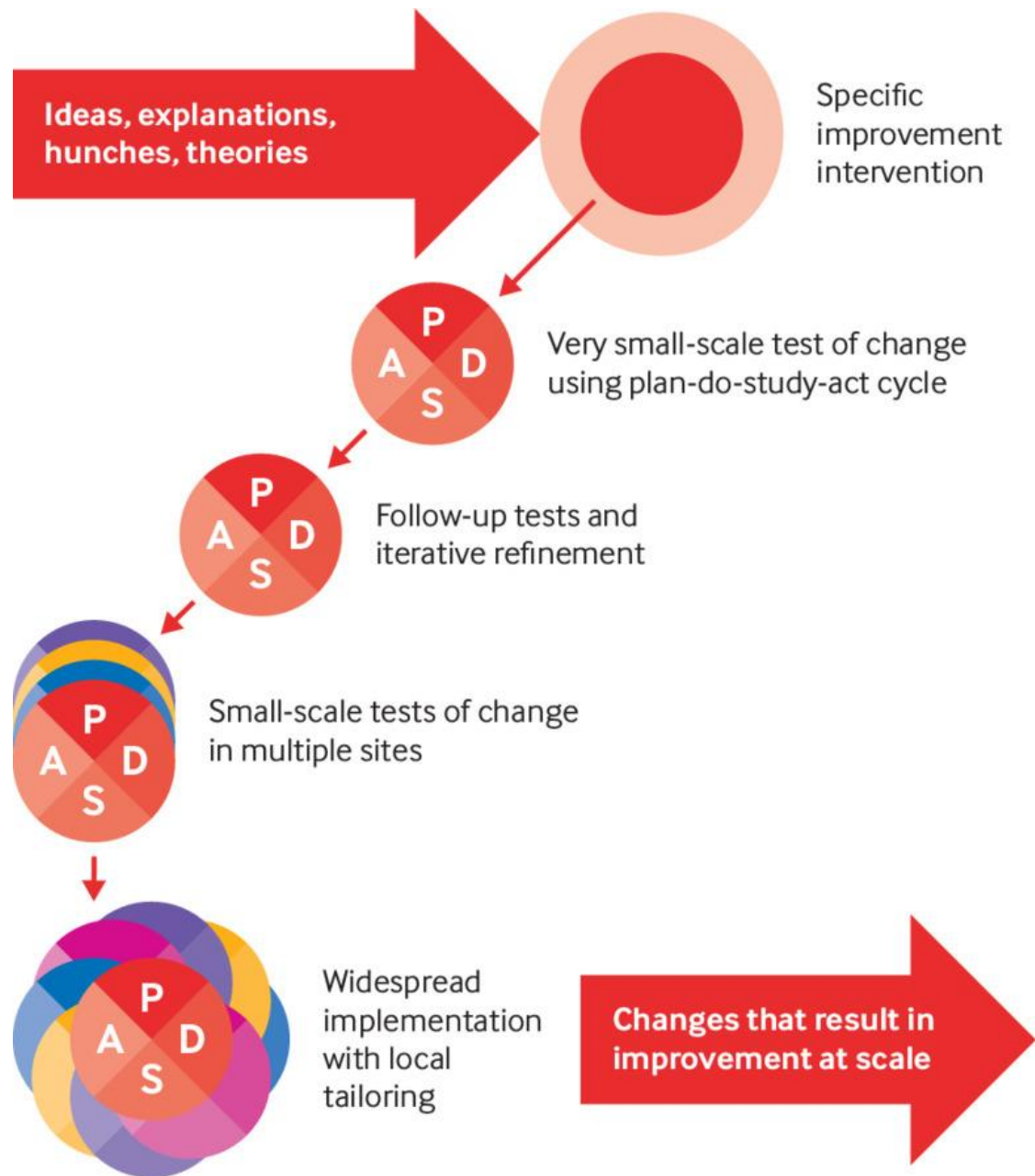
Aim: What are we trying to accomplish?

How will we know a change is an improvement?

What change can we make that will result in improvement?



HOW DOES A BY NAME LIST DRIVE CHANGE?



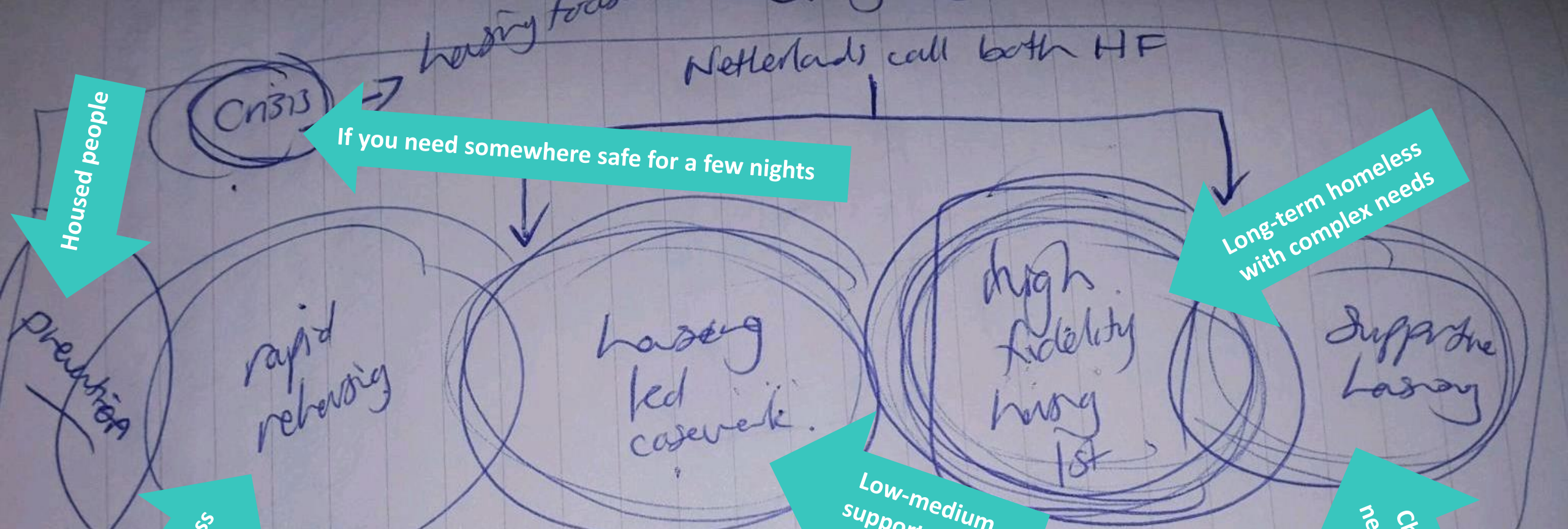
PROTOTYPING FOR CHANGE

QUESTIONS



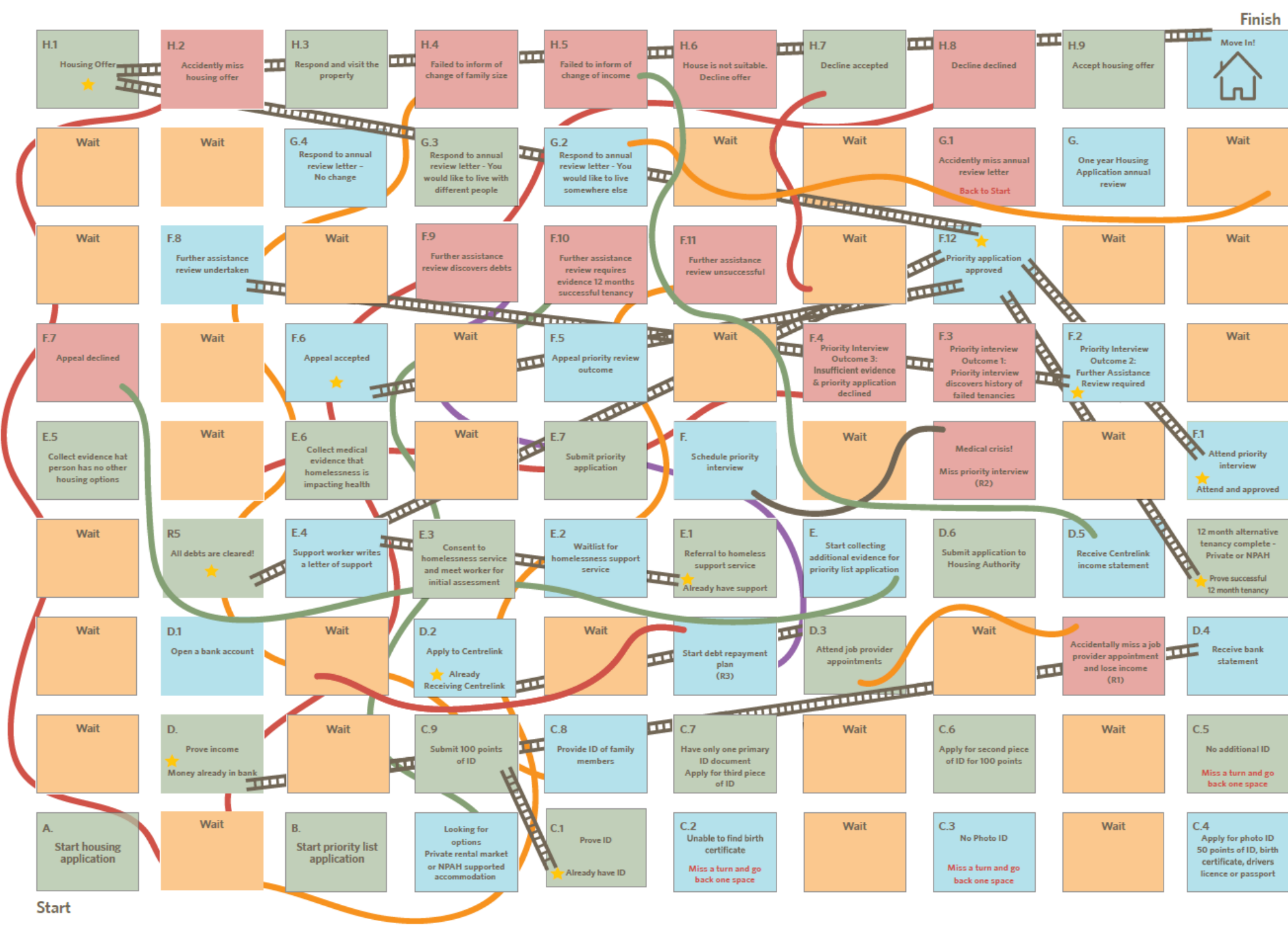


SPARE SLIDES



A HOUSING LED OR HOUSING FIRST INSPIRED SECTOR

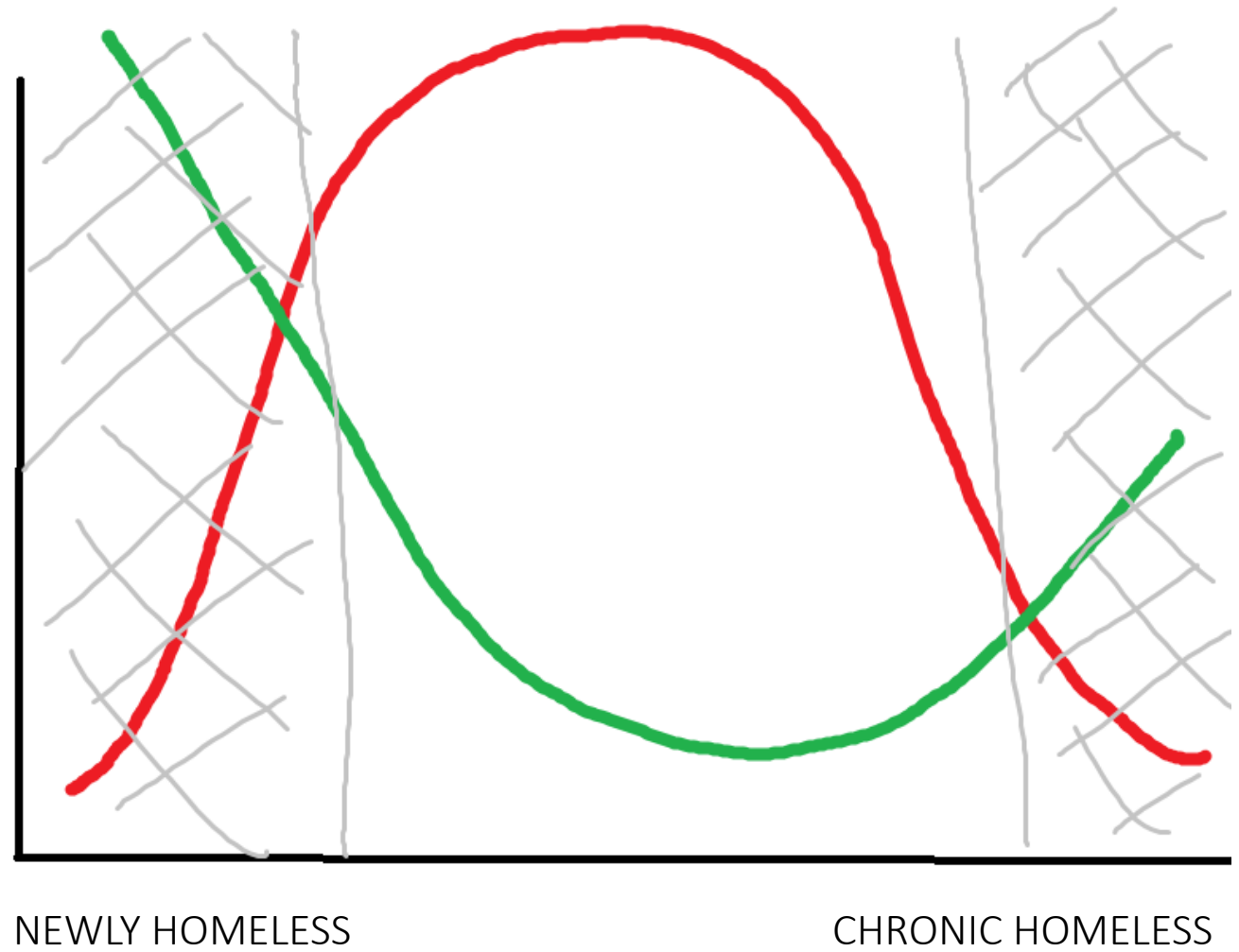
SNAKES AND LADDERS

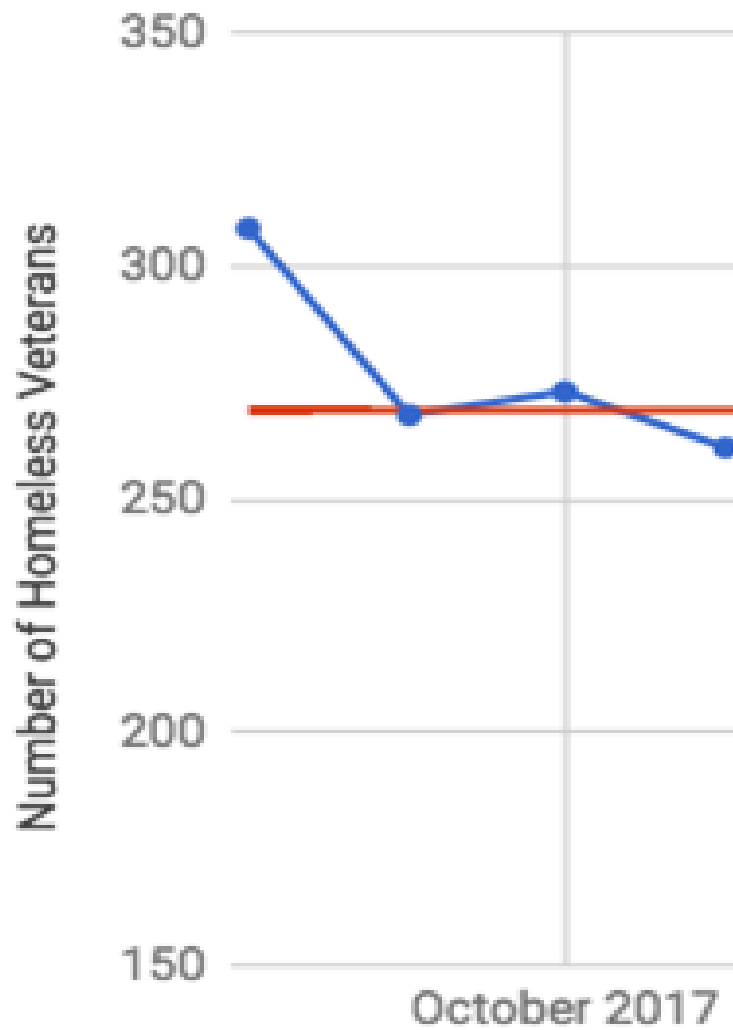




WHAT DOES A WELL FUNCTIONING SERVICE SYSTEM LOOK LIKE?

SHAPE OF THE CURVE

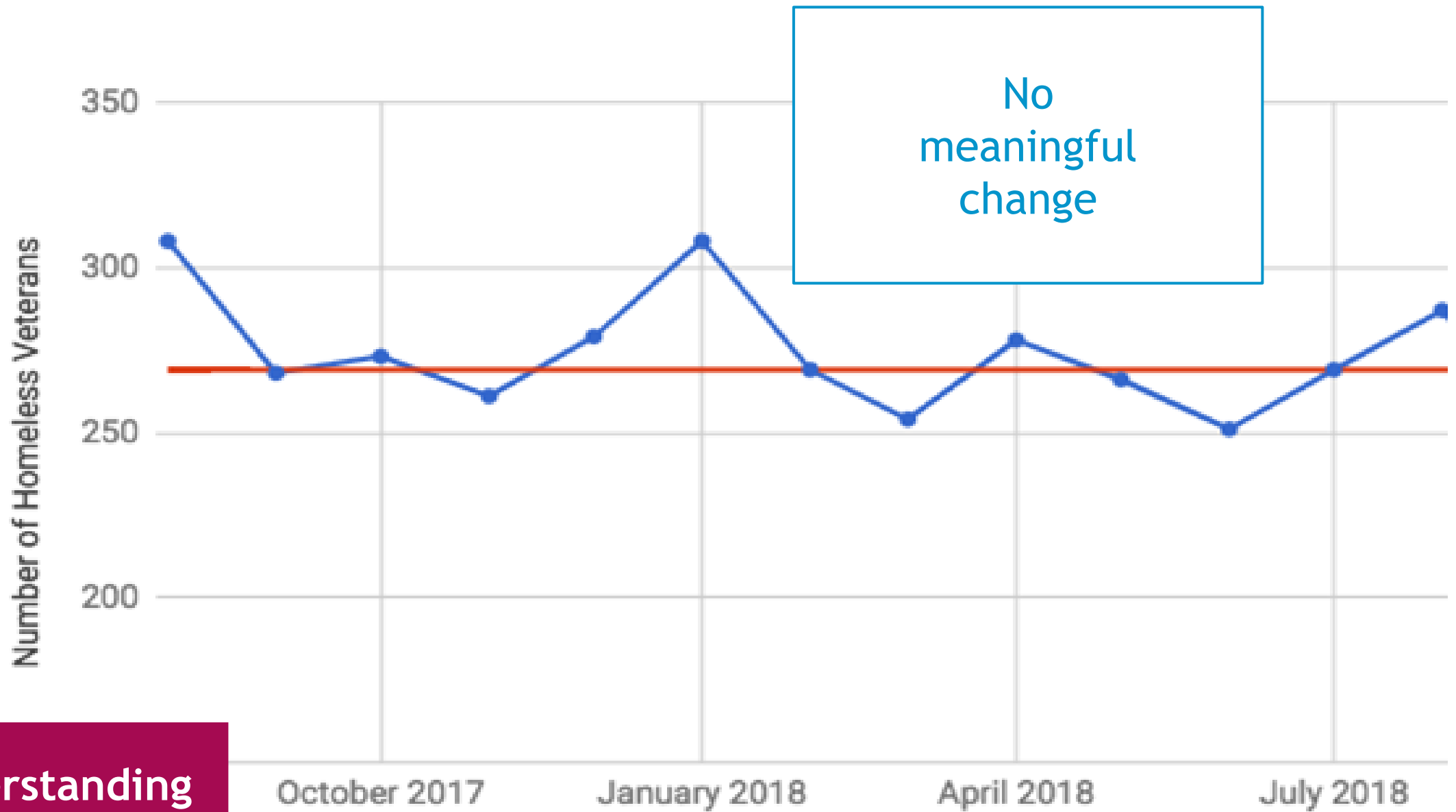




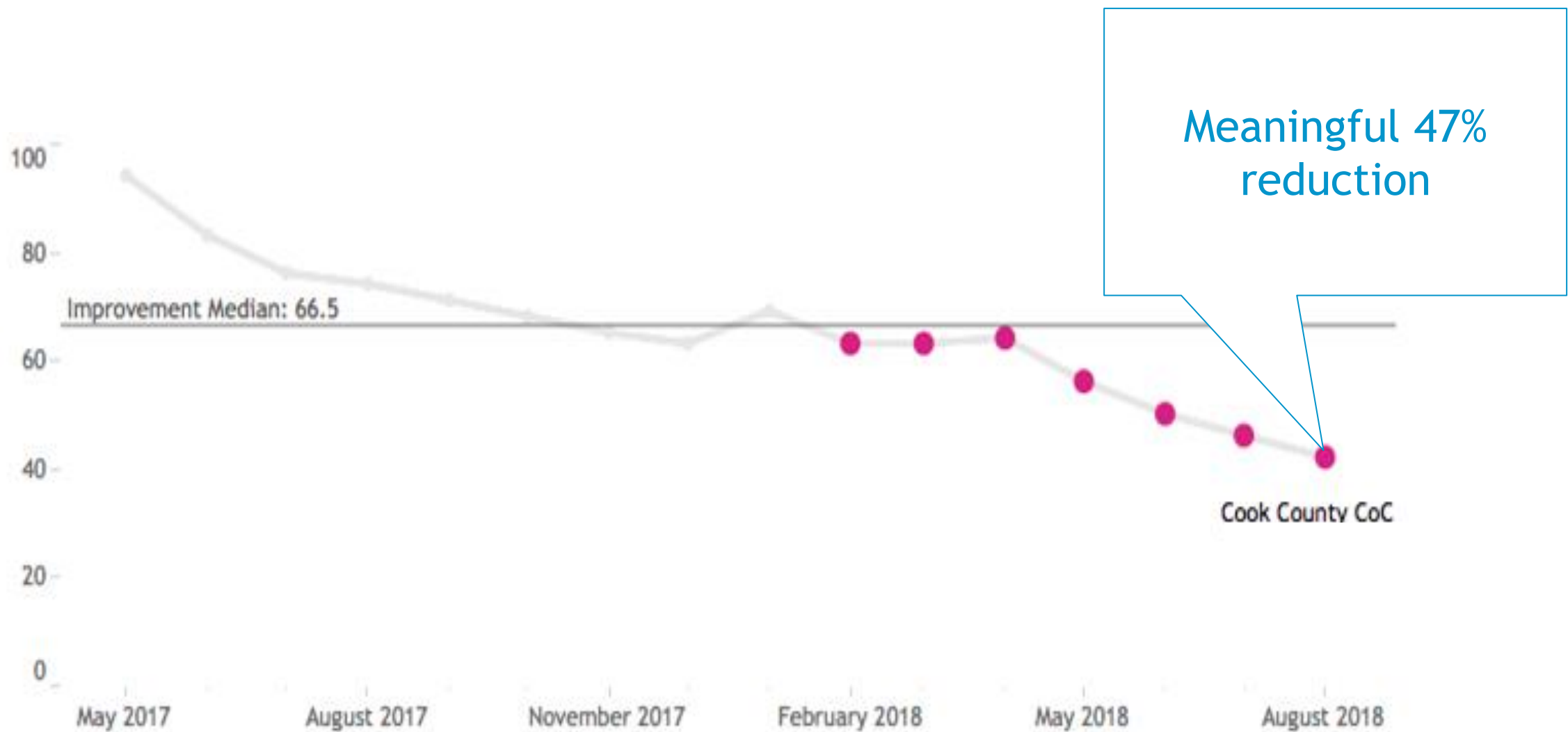
~20% reduction in
veteran homelessness

Understanding Variation

What does normal flux in the system look like? When would a change be something more?



Understanding
Variation



**Understanding
Variation**